



Performance Indicators by Corporate Priority

Th	Place
Ob	Ensure future development meets the need of the district and its residents
PI Code & Short Name	
EHPI 157a Processing of planning applications: Major applications	
EHPI 157b Processing of planning applications: Minor applications	
EHPI 157c Processing of planning applications: Other applications	
EHPI 159 Supply of ready to develop housing sites	
EHPI 2.1d Planning Enforcement: Initial Site Inspections	
EHPI 2.1e Planning Enforcement: Service of formal Notices	
EHPI 2.23 (188) Planning decisions delegated to officers	

Th	Place
Ob	Maintain our clean streets and reduce litter
PI Code & Short Name	
EHPI 195a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	
EHPI 195b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus	
EHPI 195c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	
EHPI 195d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	

Th	Place
Ob	Maintain our parks, play areas and open spaces
PI Code & Short Name	
EHPI 197 Improved Local Biodiversity—proportion of Local Sites where positive conservation management has been or is being implemented	
EHPI 2.4 (47) Fly-tips: removal	
EHPI 218a Abandoned vehicles—% investigated within 24 hrs	
EHPI 218b Abandoned Vehicles—% removed within 24 hours of required time	

Th	Place
Ob	Reduce residual waste and increase our recycling rate
PI Code & Short Name	
EHPI 2.2 (45) Waste: missed collections per 100,000 collections of household waste	
EHPI 191 Residual household waste per household	
EHPI 192 Percentage of household waste sent for reuse, recycling and composting	
EHPI 90b Satisfaction with waste recycling	

Th	Prosperity
Ob	Deliver value for money
PI Code & Short Name	
EHPI 8.28 Net cost of Development Control per application	
EHPI 8.30 Net cost of Building Control per inspection	
EHPI 8.44 Net average cost per penalty charge notice processed	
EHPI 8.47 Net cost of Street Cleaning per annual linear metres cleansed	
EHPI 8.48 Net cost of Domestic Refuse Collection per the number of properties	
EHPI 8.49 Net cost of Recycling per the number of collections per annum	
EHPI 86 Cost of household waste collection	

Th	Prosperity
Ob	Enhance the economic well being of East Herts
PI Code & Short Name	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 working days)	
EHPI 6.9 Turnaround of NTO Representations	

NEW	Total waste collected by the district (kg per household)
NEW	Percentage of residual waste (refuse) sent for disposal

~~Text~~ Strikethrough text = proposed deleted performance indicators